



Interlibrary Loan Policy

Interlibrary Loan (ILL) is a method of resource sharing in which library materials are made available from one library to another where libraries are not under the same administration. As a member of ILLINET (Illinois Library and Information Network), the Naperville Public Library follows both the current ILL code for the U.S., adopted by the American Library Association, and the current ILLINET ILL code, adopted by the Illinois State Library. This policy pertains to all lending and borrowing activities conducted by the ILL staff of the Naperville Public Library.

Eligibility

In order to be eligible to borrow an item through the Interlibrary Loan process, a customer must have a valid Naperville Public Library card.

Materials Borrowed from Other Libraries

Materials available for request from other libraries include single books, audio visual materials, video games, microforms, copies of periodical articles, photocopies of one to 50 pages from a reference book, as permitted by copyright provisions for such materials, or printouts from an electronic database provided that these items are not owned by the Naperville Public Library.

Staff will not request: items cataloged as reference material, downloadable items, entire periodicals, materials with prohibitive replacement costs, or items that are on order. Items available at Naperville Public Library or through partnerships with other libraries will not be requested through ILL.

Materials Loaned to Other Libraries

Materials available for loan to other libraries include single books, audio visual materials, photocopies of periodical articles, printout copies from microfilm, photocopies of one to 50 pages from a reference book, as permitted by copyright provisions for such materials, and printouts from an electronic database.

Materials not available for loans include downloadable materials, actual microfilm, items cataloged as reference materials, entire periodicals, or materials with prohibitive replacement costs.

Loan Period

The circulation period for Interlibrary Loan materials is based on the loan period extended by the lending library not to exceed four weeks. This loan period pertains to both items loaned and items borrowed. Items borrowed for Naperville Public Library cardholders may not be renewed.

Limits and Fees

There is no overall limit on the number of ILL requests that any one customer may submit. Items requested by an individual customer will be processed in the order received. Materials will be borrowed from and loaned to libraries in the United States. When borrowing, materials are always

requested first from lenders who provide the materials at no cost. When a free source is not located, customers are charged a \$5.00 shipping fee in addition to any fees specified by the lending library. Permission will be obtained from the customer before the request for any item with an associated fee is submitted.

Cancellation of Requests

Interlibrary Loan requests may be cancelled by Interlibrary Loan staff at a customer's request before the request has been shipped by the lender. A request cannot be cancelled after it has been shipped by the lender.

Lost or Damaged Materials

Customers are expected to return items by their due dates and in the same condition as received. Customers may be billed an amount named by the lending library if materials are returned damaged or if the item is lost. Customer-purchased replacement items will not be accepted. If an item that has been reported lost is returned by a Naperville Public Library cardholder, the lending library will determine if a refund will be issued.

If an item loaned to another library is reported lost, NPL will charge the replacement value of the item to the borrowing library. If an NPL item reported lost is found by the borrower within sixty days after payment, upon return of the material in good condition to NPL, a full refund will be made to the borrower.

All paperwork and/or labels that accompany ILL materials at checkout must be returned with the item.

Revision History

Approved 4/17/02; Approved 5/1/02; Approved 5/7/03; Approved 6/4/03; Approved 4/21/04;
Approved 9/21/05; Approved 11/1/05; Approved 9/19/07; Approved 4/15/09; Approved 4/21/10;
Approved 4/20/11; Approved 4/17/13; Approved 4/15/15; Approved 5/17/17; Approved 2/19/20;
Approved 4/21/21, Effective 6/1/21