



Library Card Policy

Naperville Public Library provides several types of library cards to meet the needs of a range of customers. All library cards remain the property of the Naperville Public Library.

Resident Cards

Residents of the City of Naperville age 18 and older may register for their own library cards online or in person at any Naperville Public Library facility. A parent or guardian must have a Naperville Public Library card and sign for the library card of a minor (anyone under age 18). In signing for a card for a minor, the parent or guardian agrees to be responsible for any fines or fees incurred on the juvenile card. Resident cards are valid for three years.

Nonresident Taxpayer Cards

Library cards are available without charge to persons who pay property taxes to the City of Naperville, but do not live within the City limits. Those eligible include any partner, principal stockholder, joint owner, or senior administration officer of the owner or tenant. The most current tax bill must be presented upon application. Nonresident taxpayer cards are valid for three years.

Nonresident Cards

A nonresident who lives in Illinois and who does not have his or her principal residence within the territory of a public library service area may obtain a library card for each person in a household by paying a fee based on property tax formulas provided by the Illinois State Library. Nonresident Cards are valid for one year.

Nonresident cards are available for free to:

- Veterans and surviving spouses who provide documentation that they are exempt from paying property taxes on their primary residence.
- Students age 18 and under who attend a Naperville school and provide documentation that they receive free or reduced-price lunches.

Business Cards

Business cards will be issued to any organizational entity, profit or nonprofit, that owns or rents property in the City of Naperville. A card application must be signed by a responsible person within the organization, such as an owner, manager, or fiscal officer. The corporate entity, or its representative signing for the card, shall assume responsibility for any fines, fees, damages, or loss of materials which may result from the use of the card. Only one card will be issued per property owner or renter. Appropriate documentation and identification must be presented upon application and may include, but are not limited to, the most current tax bill, a business license, incorporation papers, certification by County Clerk, or 501(c) tax-exemption. Business cards are valid for one year.

Cards from Other Libraries

The Naperville Public Library participates in the Reciprocal Borrowing Program operated under the auspices of Illinois library systems and the Illinois State Library. Reciprocal borrowers must have their home library card with them and present a photo ID to be registered as reciprocal borrowers. Library cards honored through the Reciprocal Borrowing Program are subject to the following limits:

- Reciprocal borrowers may not place holds on materials.
- Reciprocal borrowers may not request materials through interlibrary loan at NPL (although they may do so at their home libraries).
- Reciprocal borrowers may not check out downloadable materials or hotspots.
- Reciprocal borrowers cannot remotely access the library's online databases.
- Reciprocal borrowers are not eligible to register for Home Delivery.

Reciprocal borrower privileges are valid for one year or until the expiration date of the home library card, whichever comes first.

Short Term Cards

Short Term cards may be issued based on the length of expected residence in Naperville. Short Term cards require a current photo ID or another form of current ID. All provisions of this policy apply to holders of a Short Term card.

Address Verification

All adults must present a current photo ID, such as an Illinois driver's license or an Illinois state ID card, with their current address to obtain a Naperville Public Library card. If a photo ID with the current address is not available, any of the following forms of current identification, print or electronic, and one photo ID may be used to show residency for the purposes of obtaining a library card. Additional documents, not listed here, may be acceptable upon review by staff.

- Checking account
- Telephone directory verification
- Current Illinois driver's license/identification card renewal notice
- Current Illinois driver's license receipt (valid with signature)
- Current Illinois instruction permit (valid with signature)
- Current vehicle registration
- Mortgage/personal loan documents (not applications)
- Rent receipt (within 60 days)
- Utility bill (within 60 days)
- Personal mail with postmark (within 60 days)

Lost and Damaged Cards

In the event that a library card is damaged or reported lost, a replacement card can be issued to the customer at no charge.

Borrower Liability Limits

The limit of liability for Naperville Public Library cardholders and reciprocal borrowers in cases of unauthorized use of a lost or stolen card is \$50. The customer must document a stolen card claim that results in unauthorized use with a police report. There is no limit of liability in cases where the fraudulent use is by family members or members of the same household. In such cases, the cardholder will be responsible for full restitution for the material replacement costs as

well as charges for collection agency referral.

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