



Social Media Policy

Naperville Public Library (NPL) uses various social media platforms to communicate library information to its community and to engage with its customers. For the purposes of this policy, social media includes formats such as blogs, instant messaging, texting, book reviews, social networking and media sharing sites.

Social media content is maintained and monitored by NPL staff. Comments and opinions from the public are welcome. Any postings deemed inappropriate will be removed. Inappropriate comments include, but are not limited to:

1. Obscene or racist content
2. Personal attacks, insults, or threatening language
3. Potentially libelous statements
4. Plagiarized material, material in violation of copyrights, trademark rights, or other intellectual property rights
5. Comments or hyperlinks not directly related to the discussion
6. Commercial promotion, advertisement, or spam
7. Organized political activity
8. Private or personal information, including name, age, phone number, address, etc.
9. Photos or images which fall into any of the above categories

By posting content, the user agrees to hold harmless and indemnify NPL and NPL's officers and employees from and against all liabilities, judgments, damages, and costs (including attorney's fees) which result from or relate in any way to the user's postings, opinions, or comments.

NPL reserves the right to monitor all content before content is posted on any of NPL's social media websites and accounts, and to modify or remove any messages or postings deemed to be abusive, defamatory, contrary to this Policy, or otherwise inappropriate. NPL's reservation of rights includes, without limitation, the right to edit or modify any postings or comments for space or content. NPL is not responsible or liable for content posted by any subscriber in any forum, message board, or other area within the service.

A user participating in NPL's social media service consents to and agrees to comply with all NPL policies. The content of the library's social media platforms is considered public record under the Illinois Public Records Law and is subject to disclosure per the Freedom of Information Act.