

2017 Year in Review

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As we start on 2018, it's time to look back at what we accomplished in 2017.

Three cheers – we completed the third of the three building renovations! 95th St. has had a facelift that includes new flooring, new furniture, double the study rooms, a green screen room, and a sound recording room. Shifts in collections created more space for seating and a teen area on the ground floor helped to define social spaces from study spaces. Improvements in lighting and additional electrical outlets round out the update! Staff added club learning experiences to our traditional summer reading program. Over 8,000 people participated. Staff also created STEM2gether opportunities for children and teen volunteers to mirror the popular READ2gether program. Two other large programs were Harry Potter (over 9,000) and Star Wars (almost 2,000). Use of NaperLaunch continued to increase and a meet up for women entrepreneurs was added. Our bandwidth was increased by 250%.

Staff did a tremendous job of closely evaluating our databases and saved \$85,000, about half of which was used to reinvest in hoopla's pay per use digital collection. A "renovated" staff in-service day provided training for active shooter situations and working with diverse populations. While we faced the difficult decision to lay off monitors, staff throughout the organization have stepped up to help make that transition work. We said good-bye to retiring and resigning staff, but also hello to new staff and to staff in new positions. And we received a Library Journal 5-Star rating again, one of only 13 libraries in the country to receive a 5-Star for each of the 10 rating periods! By the numbers, staff planned and presented over 2,700 programs that were attended by almost 120,000 people, almost 15 and 20% increases respectively! Our circulation was again over 4 million and our door counts almost 1.5 million (despite several closings at 95th St.). That's an average of 11,390 items and 4,098 people per day! For every dollar of our materials budget that we spent, our community saved \$20.11!

2018 will be interesting as it will be the first year in over 3 years that we will not be involved in renovating any of our facilities! As part of our strategic plan, staff teams will be analyzing our services to seniors and users with disabilities and creating and launching leadership training and mentoring programs. Emergency drills will be held at all three buildings. As of this writing, the 2018 SRP team and the Harry Potter event team are scheduling their first meetings!

Thank you to our staff, our customers and the community for their continued use and support of the library!

If you have any questions or comments, please feel free to contact me at jrothenfluh@naperville-lib.org

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